

## Adviser Profile

Michael Bendall

MBA (QUT); Grad Dip BA (QUT); Dip Fin Services

This adviser profile forms an essential part of the Financial Service Guide (FSG). The FSG is not complete without it.

Authorised Representative Number: 445471

Corporate Authorised Representative Number: 441479

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Michael Bendall is an Authorised Representative of Millennium3 Financial Services Pty Ltd (Millennium3) AFSL 244252. Michael Bendall is employed by Era Wealth Management Pty Ltd trading as Queensland Medical Insurance which is a Corporate Authorised Representative of Millennium3.

### My qualifications and experience

Master of Business Administration; Graduate Diploma Business Management and Diploma of Financial Services

I have over 30 years experience in the financial services industry holding various corporate and self employed roles in distribution management, product development, business consulting, compliance and client advice.

### Services offered

I am authorised to provide advice in the following areas:

- Personal Insurance
- Superannuation

### Products offered

- Life insurance products
- Superannuation

## How I am paid

As the licensee, Millennium3 collects all advice fees and commissions. Millennium3 then pays the fees and commissions, less an agreed amount (the licensee fee), to my Practice. The licensee fee retained by Millennium3 can range between \$0 and \$150,000 (excluding GST) per annum.

My Practice pays me out of the fees and commissions it receives from Millennium3, by one or more of the methods outlined below.

- **Salary** – I may be paid a salary based on my experience and capability.
- **Bonus** – I may be eligible to receive a bonus, based on a combination of revenue and certain non-financial measures (such as the quality of my service).
- **Profits** – I may be eligible to receive a percentage of profits from the Practice.
- **Other** – I may also receive other benefits, all of which are outlined in the FSG or will be disclosed in the advice document at the time of providing advice.

At the time of providing advice, I will disclose the amounts that Millennium3, the Practice and I receive (if any) as a result of that advice.

## Client fee and payment options

Before providing advice, we will agree the fees and payment options with you. The fee you pay will depend on the complexity of your circumstances and the services you require.

### Fee for service

Fee for service is based on the service we provide. This fee can be determined by:

- An hourly rate
- A percentage of funds invested (excluding borrowed funds)
- A fixed dollar amount
- A combination of these methods

If you are charged a fee for service, we will rebate to you commissions that would normally be payable to Millennium3.

We can invoice you directly for our fee for service. Alternatively, some products allow an adviser service fee to be deducted from the balance of your investment.

### Commissions

Depending on the product recommended, you may be able to pay for our service by way of commissions paid from the issuer of that product. The amount of commission payable from a product depends on the type of product and the amount invested or premium paid.

In the event that you agree to pay for our service by commissions and you decide not to proceed with our recommendations, or if your insurance policies are cancelled within the first 12 months of acceptance (in which case the insurer claims back the commission paid to us), we may invoice you directly for the cost of our service.

## My contact details

P: 07 39021929

F: 07 33991723

M: 0407656045

E: [mike@erawealth.com.au](mailto:mike@erawealth.com.au)

A: Suite 1, Unit 14/53 Metroplex Ave MURARRIE QLD 4172